# Usability Questionnaire

## Demographic information

Position title:

Position type: Manager [ ] Team Leader [ ] Staff member [ ]

How many years you have been working in eHealth:

Please rate your technical skill level:

Highest education Degree:

Gender: Male [ ] Female [ ] Prefer not to say [ ]

Age range: 18-25 [ ] 26-35 [ ] 36-45 [ ] >45 [ ] Prefer not to say [ ]

## Part-1 Guided Questions

1. Could you please login using employee’s credentials?

Completed smoothly – Completed with some confusion – Not completed

Given Feedback:

1. Could you update your profile information and image?

Completed smoothly – Completed with some confusion – Not completed

Given Feedback:

1. Could you please generate a new idea and submit it?

Completed smoothly – Completed with some confusion – Not completed

Given Feedback:

1. Could you find out your new idea?

Completed smoothly – Completed with some confusion – Not completed

Given Feedback:

1. The manager declined your idea, could you please abandon it?

Completed smoothly – Completed with some confusion – Not completed

Given Feedback:

1. The manger agrees with your idea, but decided to do it in a later stage, could you please park your idea?

Completed smoothly – Completed with some confusion – Not completed

Given Feedback:

1. The manager approved your idea, could you please start plan phase?

Completed smoothly – Completed with some confusion – Not completed

Given Feedback:

1. Please navigate to your saved ideas

Completed smoothly – Completed with some confusion – Not completed

Given Feedback:

1. Please navigate to parked ideas

Completed smoothly – Completed with some confusion – Not completed

Given Feedback:

1. Please navigate to success stories

Completed smoothly – Completed with some confusion – Not completed

Given Feedback:

1. Please navigate to your dashboard

Completed smoothly – Completed with some confusion – Not completed

Given Feedback:

1. Do you prefer to land on Dashboard or to this general home page?

Completed smoothly – Completed with some confusion – Not completed

Given Feedback:

1. Please navigate to your teams ideas

Completed smoothly – Completed with some confusion – Not completed

Given Feedback:

1. Please log out.

Completed smoothly – Completed with some confusion – Not completed

Given Feedback:

1. Could you please login using manager’s credentials?

Completed smoothly – Completed with some confusion – Not completed

Given Feedback:

1. Could you check your profile information?

Completed smoothly – Completed with some confusion – Not completed

Given Feedback:

1. Please navigate to your saved ideas

Completed smoothly – Completed with some confusion – Not completed

Given Feedback:

1. Please navigate to parked ideas

Completed smoothly – Completed with some confusion – Not completed

Given Feedback:

1. Please navigate to success stories

Completed smoothly – Completed with some confusion – Not completed

Given Feedback:

1. Please navigate to your dashboard

Completed smoothly – Completed with some confusion – Not completed

Given Feedback:

1. Do you prefer to land on Dashboard or to this general home page?

Completed smoothly – Completed with some confusion – Not completed

Given Feedback:

1. Please navigate to your teams ideas

Completed smoothly – Completed with some confusion – Not completed

Given Feedback:

1. Please accept an employee’s idea.

Completed smoothly – Completed with some confusion – Not completed

Given Feedback:

1. Please decline an employee’s idea.

Completed smoothly – Completed with some confusion – Not completed

Given Feedback:

1. Please park an employee’s idea.

Completed smoothly – Completed with some confusion – Not completed

Given Feedback:

1. Do you prefer to land on Dashboard or to this general home page?

Completed smoothly – Completed with some confusion – Not completed

Given Feedback:

1. Please log out.

Completed smoothly – Completed with some confusion – Not completed

Given Feedback:

## Part-2 Open ended Questions

1. What did you like and didn’t like about eIDEAS?
2. What general comments/questions do you have about eIDEAS in its current form?